



## Support Account Registration Form

<b>Property name:</b>	
<b>City/Complex</b>	
<b>Contact phone:</b>	
<b>Fax</b>	
<b>Email address for receipt of case progress notifications</b>	
<input type="checkbox"/>	I consent that my personal data may be stored for the purposes of providing better support services and performing our contractual obligations to you.
	<ol style="list-style-type: none"><li>1. The registration of a support account enables you to receive services pertaining to the software operational support. The provider may refuse the processing and execution of requests, or the solving of cases, if not submitted via the Support Portal, from the email address registered in the support account or if during the reporting of a case over the phone, the Customer's representatives fail to provide, upon request, the PIN code registered in the support account.</li><li>2. In the support account, the Customer may enter and change access passwords, email addresses for the receipt of communication regarding the cases, as well as change the PIN codes for an authorization check during phone calls.</li><li>3. The Customer shall accept and consent that all cases and requests, submitted via the Support Portal, from the email address registered in the support account or confirmed through the PIN code registered in the support account shall be valid and charged in accordance with the agreement terms.</li><li>4. The Customer shall on their own and at their expense administer the access passwords for the support account and the PIN codes for telephone calls and provide the same to their authorized personnel and representatives. All requests received through the Support Portal, from the email address registered in the support account or through a telephone call with confirmation of the registered PIN Code shall be deemed valid, authorized by the Customer and charged in accordance with the agreement.</li><li>5. We recommend that all authorized and interested employees of the Customer should have access to the email address specified in the support account. Each service scheduling, notification pertaining to requests or solutions to cases reported by the Customer be shall sent to this email address, as the Provider shall be entitled not to use another method of communication to the Customer.</li><li>6. This Form shall be valid if signed by an authorized representative or proxy of the Company .</li><li>7. Upon receiving back this Form, we shall create your support account. Upon the creation of this account, you shall receive a successful registration notification to the email address entered in the Form containing a temporary access password and PIN code. We advise you to change these temporary passwords and PIN upon receiving the notification and continue changing them from time to time, if necessary.</li></ol>
<b>Name of the authorized representative or proxy:</b>	
<b>Signature and stamp:</b>	
<b>Date:</b>	